



Users' Code of Conduct

1 Preamble

- 1.1 The University Rules for Student Conduct and Discipline inform the University Recreation & Aquatic Centre's (URAC) Code of Conduct, its implementation and application.
- 1.2 The URAC Code of Conduct applies to the conduct required of users of the URAC facilities and services. Users are required to respect and comply with the conditions necessary to provide an appropriate environment for sport, recreation & leisure services.
- 1.3 Definitions
 - "Primary Investigation Officer" is the URAC Executive Director or their nominee
 - "environment" shall refer to the URAC's internal, external and virtual environments.
 - "users" shall mean any person using the services and facilities provided by URAC
 - "precincts" shall mean the physical (including attached car parks and tennis courts) and virtual URAC
- 1.4 The Code was approved, as URAC policy, by the University Recreation & Aquatic Centre Board on 30 June 2006

2 Conditions of Entry

- 2.1 Any person within the URAC precincts from time to time will, for the purposes of these conditions, be deemed a user.
- 2.2 It is a condition of entry to URAC that users must:
 - a) only use the facilities if they are a member or a paying visitor;
 - b) obey all signs and/or directions of URAC staff; and
 - c) not behave in a disorderly or disruptive manner or in a way that adversely impacts on other patrons.
- 2.3 URAC reserves the right to refuse entry or remove from the premises any person not adhering to these conditions. Members behaving in breach of these conditions may have their membership suspended or revoked.
- 2.4 All users have a right to access the services and facilities of URAC without undue distraction or disturbance.
- 2.5 The use of inappropriate language and behaviour is not acceptable and may result in the refusal of service.
- 2.6 No user shall deface, mutilate or destroy URAC property: in addition to any penalty that may be imposed for such conduct, the person concerned shall be liable to pay for the full cost of repair or replacement of damaged property.

3 Identification

- 3.1 Under the University's Rules for Campus Access and Order, University Identification cards must be carried during attendance at the University and shown in response to any reasonable request from any member of staff who may require such identification in the course of their duties.
- 3.2 Appropriate identification must be produced on each visit for users to obtain member benefits.

4 Dress Code

- 4.1 Users may not exercise with fully bare torsos inside the URAC building. Fully covered non-marking sports shoes are required when using indoor court surfaces.
- 4.2 Fully covered sports shoes are required when using the gymnasium and attending fitness classes.

5 Smoking, Food & Drink and other substances

- 5.1 In accordance with University policy, smoking is not permitted at URAC – inclusive of any area inside URAC (Building 13), its car parks, the aquatic centre and tennis court areas.
- 5.2 Food and drink (water excepted) may not be consumed in the Sports Hall or Gymnasium.
- 5.3 Glass bottles are not permitted in the pool area or in any function room.
- 5.4 Alcohol is only permitted in the Sports Lounge and on the Sports Lounge balcony and can only be consumed by persons over the age of 18 years. Hirers are responsible for ensuring the Responsible Service of Alcohol (RSA) and accept all liabilities that may arise from alcohol related incidents.
- 5.5 Alcohol is not permitted to be sold without a licence, which must be obtained by the hirer.
- 5.6 Alcohol is not to be consumed on any other parts of URAC including the University Ovals.
- 5.7 No substance which is liable to cause damage to URAC property may be taken into URAC; this includes flammable items.

6 Animals



Users' Code of Conduct

- 6.1 Animals, with the exception of guide dogs for the visually and hearing impaired, are not permitted within URAC (Building 13), its car parks, the aquatic centre and tennis court areas.
- 6.2 Animals are not permitted inside campus buildings unless authorised by the Vice-Principal (Administration);
- 6.3 Authorised persons may take action to remove unauthorised animals from the campus by whatever means are necessary. Dogs on the grounds of the campus must in accordance with the provisions of the NSW Dog Act, be on a leash and under effective control at all times by a competent person. An authorised person may request the owner of any dog to comply with this provision or may request the owner and the dog to leave the campus.

7 Use of Mobile Phones & Cameras

- 7.1 Mobile phones and cameras are not permitted in URAC change rooms.
- 7.2 Users may not photograph or film other patrons without being granted permission by URAC Management and by the patrons involved.
- 7.3 Commercial photography and filming must be authorised by URAC Management and can only be done by arrangement.
- 7.4 For the comfort and safety of all patrons, URAC advises against the use of mobile phones whilst using the treadmills.

8 Personal Belongings and Hire Equipment

- 8.1 Articles left at URAC at closing time will be recorded in a Lost Property Register and kept for a period of fourteen (14) days. Items not collected after fourteen (14) days will be donated to charity. URAC accepts no responsibility for personal belongings left in the building.
- 8.2 URAC provides temporary hire lockers for the safe storage of personal belongings. URAC staff will not take users' personal belongings into their possession for safe storage or in lieu of providing appropriate identification.
- 8.3 Users may not use bicycles, scooters, rollerblades or skateboards within the centre or on the tennis courts. Bike racks are provided at the entrance to the building for securing bicycles. Hire lockers are available for skateboards or scooters.
- 8.4 Users are responsible for all URAC equipment hired/exchanged in their name until such time as the items are returned to URAC and deleted from the loans register. Hirers will be charged the cost of replacing any item which is not returned.
- 8.5 Fines will be imposed for overdue hire equipment (including gym access cards).

9 Minimum Age for Facility Use

- 9.1 The minimum age to use the gymnasium (weights, stretching & cardio rooms); participate in Body PUMP and Cardio Box; is sixteen (16) years of age. (*NSW Fitness Industry – 'Kids in Gyms Guidelines'*).
- 9.2 The minimum age to participate in Group Fitness Classes (except for Body PUMP and Cardio Box classes) is fourteen (14). (*NSW Fitness Industry – 'Kids in Gyms Guidelines'*).
- 9.3 The safety of children in the Aquatic Centre is a joint priority of parents, guardians and lifeguards. When visiting the Aquatic Centre parents/guardians must remain:
 - a) within constant reach of children under five (5), and
 - b) within constant visual contact of a child aged twelve (12) and under.
- 9.4 Guardians must be aged sixteen (16) or over to supervise children under the age of twelve (12).
- 9.5 Young people (13-18 years of age) may use the facilities at URAC without supervision, provided their conduct is appropriate. Children under 13 years should not be left at URAC unaccompanied.

10 Investigating Misconduct

- 10.1 Any staff member of URAC has delegated authority to require users to abide by the conditions of the Code of Conduct.
- 10.2 Any URAC user, whether or not a member of the University, shall produce identification on request from a member of URAC staff. University identity number, barcode number, or email address may be requested for access to online resources and services.
- 10.3 Failure to respect the conditions of the Code of Conduct will be referred to the Executive Director and may lead to fines or immediate suspension of access to URAC and its services.
- 10.4 Serious infringement of the Code of Conduct, causing damage to property, disruption of URAC processes and interference with the rights of other users and staff, may be defined as an act of misconduct under the University's Rules for Student Conduct and Discipline and Rules for Campus Access and Order. The



Users' Code of Conduct

URAC Executive Director (or nominee), as the Primary Investigating Officer, is authorised to take action and apply penalties, as specified in the University's Rules for Student Conduct and Discipline.

11 Revision Of Conditions

11.1 The Chair of the URAC Board, on the advice of the Executive Director, may revise and update the conditions for the use of the URAC Code of Conduct.

12 Publication Of Code And Rules

12.1 Copies of the URAC Code of Conduct and the relevant Rules for Student Conduct and Discipline and Rules for Campus Access and Order are available in the URAC foyer brochure stands. A copy of the URAC Code of Conduct is available on the URAC website.