
CLASS BOOKING POLICY

GROUP EXERCISE CLASSES

1. Phone bookings can only be made by Gold Card and Multivisit Pass holders. Phone bookings can be made at any time on the day of the class.
2. For ALL bookings a member is only permitted to book themselves & ONE other person into a class.
3. Bookings in person must be paid at the time of booking.
4. A full refund/credit will be given if a cancellation is made 30 minutes prior to the class commencing.
5. NO REFUND is to be given for cancellations less than 30 minutes before the class commences.
6. A participant must collect their class card by the advertised starting time, otherwise that place will be given to another person & NO REFUND will be given if the class is full.
7. No entry to classes 5 minutes after the advertised starting time & NO REFUND will be given if the class is full.
8. URAC Member cards must be shown to obtain member rates.
9. Photo ID must be shown to collect your class card before the commencement of the class.

**FAILURE TO CANCEL ANY PRE-BOOKED CLASS WILL
RESULT IN THIS SERVICE BEING WITHHELD FOR ONE WEEK**