

URAC MEMBERSHIP & GOLD PASS APPLICATION

General Terms & Conditions for Multivisit and Gold Passes

URAC reserves the right to refuse entry or remove from the premises any person not adhering to these conditions. Members behaving in breach of these conditions may have their membership suspended or revoked.

1. It is a condition of entry that you must:
 - a) only use the facilities if you are a member or a paying visitor;
 - b) obey all signs and directions of URAC staff; and
 - c) not behave in a disorderly or disruptive manner or in a way that adversely impacts on other patrons.
2. All URAC Membership cards remain the property of URAC. Replacement cards incur a fee of \$5.50.
3. Appropriate photo identification must be shown every time the centre is used. URAC Membership cards (with photographs recorded on our database), student cards, staff cards and driver's licenses are considered appropriate identification.
4. A 7 day cooling off period applies to Gold Passes. Requests for a refund must be made in writing and must be within 7 days of the date of purchase.
5. All Gold Pass and Multivisit Pass holders must consent to completing a Pre Exercise Questionnaire at the time of purchase.
6. The minimum age to use the gym is 16. Gym users under the age of 18 must have a personalised program. (*Fitness NSW Guidelines*).
7. The minimum age to participate in Group Exercise Classes is 14 (except for BodyPUMP and CARDIOBOX Classes). The minimum age to participate in BodyPUMP and CARDIOBOX Classes (or other high impact classes) is 16. (*Fitness NSW Guidelines*).
8. The University Recreation & Aquatic Centre Ltd is closed for approximately a week during the University of Wollongong Concessional Day period – generally between Christmas & New Year. The exact dates for closing and reopening the centre will be clearly displayed at the main entrance to the centre, within the centre and on the web site at least 1 month prior to the closing date.
9. During the summer swimming carnival season, access to the pool may be restricted due to the hosting of swimming carnivals. Swimming carnival dates will be clearly displayed in the centre 2 weeks in advance of their commencement date.
10. Pool lane availability is subject to demand and URAC does not guarantee available lane space.
11. During university exam periods (generally early July & November each year) there are minor restrictions to URAC operating hours and services to accommodate the exams in the URAC Sports Hall. These restrictions will be clearly displayed at the main entrance to the centre, within the centre and on the web site at least 1 month prior to the exams commencement dates.
12. The University of Wollongong charges a fee for parking on campus. All users of URAC are required to pay for parking. The University of Wollongong and URAC do not guarantee the availability of a parking space at any time.
13. During busy periods there may be a short wait for the gym and group aquatic/fitness classes may be booked out.
14. The Staff Auto Deduction facility is available to University of Wollongong, ITC and Unicentre staff only.

Multivisit Passes – Specific Terms & Conditions

15. Multivisit passes can only be purchased at URAC Member rates whilst URAC Membership is current.
16. Multivisit passes entitle the holder to one of, or a combination of the packages below depending on what is purchased:
 - a) Multi-visit Health & Fitness Pass (20 visits): can only be used for entry to the gym and/or any group exercise class.
 - b) Multi-visit Swim Pass (25 visits): can only be used for access into the aquatic centre to swim laps.
 - c) Multi-visit Tennis/Squash (20 x half hour court hires): can only be used for hire of the tennis or squash courts.
 - d) Multi-visit Sports Hall (20 x half hour court hires): can only be used for hire of a badminton court or a basketball hoop.
17. Multi-visit passes are not refundable.
18. Multi-visit passes may be transferred to another person with the approval of URAC. Multi-visit passes can only be re-sold or transferred to another person of the same membership status.

Gold Pass – Specific Terms & Conditions

19. The Gold Pass entitles the member to unlimited use of the Health Club, Swimming Pool and Group Exercise Classes for the period that the membership is current.
20. Gold Passes are not refundable after the 7 day cooling off period.
21. You can suspend your URAC Membership & Gold Pass for a maximum period of four weeks during the term of the membership. Suspensions must be taken in a minimum of two (2) week blocks. Retrospective suspensions are not permitted. You can apply for a suspension by submitting a completed URAC Membership & Gold Pass Suspension Form one (1) day before the proposed suspension period begins.
22. Gold Passes can only be transferred/re-sold in exceptional circumstances with the approval of the URAC e.g. the cardholder is moving out of the area. Gold Passes can only be re-sold or transferred to another person of the same membership status. The final decision to do so is at the discretion of the URAC.
23. Gold Passes include (subject to medical clearance): one (1) health consultation every 8 weeks.
24. Gold Passes can only be renewed 2 weeks prior to their expiry date – or after expiry.
25. Gold Passes at URAC Member rates can only be purchased if URAC Membership is purchased to run concurrently with the Gold Pass term.
26. Gold Passes purchased at URAC Member rates can only be used whilst URAC Membership is current. Expired URAC Members will have their Gold Pass deactivated until URAC Membership is renewed.
27. The 12 Month Gold Pass - EZYPAY (monthly direct electronic debits) is for a minimum term of 12 months.
28. Cancellation of a 12 Month Gold Pass - EZYPAY (monthly direct electronic debits) prior to the expiration of the 12 month term will incur a cancellation fee equal to the remaining amount outstanding on the term of the membership.