

FAMILY GOLD PASS APPLICATION

General Terms & Conditions for the URAC Gold Pass

URAC reserves the right to refuse entry or remove from the premises any person not adhering to these conditions. Members behaving in breach of these conditions may have their membership suspended or revoked.

1. It is a condition of entry that you must:
 - a) only use the facilities if you are a member or a paying visitor;
 - b) obey all signs and directions of URAC staff; and
 - c) not behave in a disorderly or disruptive manner or in a way that adversely impacts on other patrons.
2. All URAC Membership cards remain the property of URAC. Replacement cards incur a fee of \$5.50.
3. Appropriate photo identification must be shown every time the centre is used. URAC Membership cards (with photographs recorded on our database), student cards, staff cards and driver's licenses are considered appropriate identification.
4. A 7 day cooling off period applies to Gold Passes. Requests for a refund must be made in writing and must be within 7 days of the date of purchase.
5. All Gold Pass and Multivisit Pass holders must consent to completing a Pre Exercise Questionnaire at the time of purchase.
6. The minimum age to use the gym is 16. Gym users under the age of 18 must have a personalised program. (*Fitness NSW Guidelines*).
7. The minimum age to participate in Group Exercise Classes is 14 (except for BodyPUMP and CARDIOBOX Classes). The minimum age to participate in BodyPUMP and CARDIOBOX Classes (or other high impact classes) is 16. (*Fitness NSW Guidelines*).
8. The University Recreation & Aquatic Centre Ltd is closed for approximately a week during the University of Wollongong Concessional Day period – generally between Christmas & New Year. The exact dates for closing and reopening the centre will be clearly displayed at the main entrance to the centre, within the centre and on the web site at least 1 month prior to the closing date.
9. During the summer swimming carnival season, access to the pool may be restricted due to the hosting of swimming carnivals. Swimming carnival dates will be clearly displayed in the centre 2 weeks in advance of their commencement date.
10. Pool lane availability is subject to demand and URAC does not guarantee available lane space.
11. During university exam periods (generally early July & November each year) there are minor restrictions to URAC operating hours and services to accommodate the exams in the URAC Sports Hall. These restrictions will be clearly displayed at the main entrance to the centre, within the centre and on the web site at least 1 month prior to the exams commencement dates.
12. The University of Wollongong charges a fee for parking on campus. All users of URAC are required to pay for parking. The University of Wollongong and URAC do not guarantee the availability of a parking space at any time.
13. During busy periods there may be a short wait for the gym and group aquatic/fitness classes may be booked out.
14. The Staff Auto Deduction facility is available to University of Wollongong, ITC and Unicentre staff only.

Family Gold Pass - Specific Terms & Conditions

15. To be eligible for a Family Gold Pass at "URAC Member" rates, one (1) of the members must be a currently financial URAC Member. This person is nominated as the "Primary Holder" of the membership.
16. The Family Gold Pass includes: access to the pool for lap swimming & aqua running, access to the health club* and access to group fitness classes*. **Age limits apply (see 6. & 7. above)*
17. Only the Primary Holder is entitled to URAC Member rates for all other URAC services not included in the Family Gold Pass. If other family members are not URAC Members, they are required to pay Non Member rates for all other services not included in the Gold Pass.
18. Family Gold Passes are NOT available to Non Members.
19. Family Gold Passes are only available for a term of 12 months.
20. Family Gold Passes can only be renewed 2 weeks prior to their expiry date – or after expiry.
21. Family Gold Passes at URAC Member rates can only be purchased if URAC Membership (for the Primary Holder) is purchased to run concurrently with the Family Gold Pass term.
22. Family Gold Passes purchased at URAC Member rates can only be used whilst URAC Membership (for the Primary Holder) is current. Expired URAC Members will have their Family Gold Pass deactivated until URAC Membership is renewed.
23. "Family" is defined as two (2) adults and two (2) children. Additional children can be added at \$55 per child.
24. "Children" are defined as dependents under the age of 18.
25. Family members must be of immediate relation i.e. spouse, de-facto, brother, sister, parent, child, step-child.
26. The names of the additional family members must be nominated at the time of purchase.
27. The Family Gold Pass is non transferable i.e. a friend or other non-immediate family member cannot take the place of the "Primary Holder".
28. You can suspend your URAC Membership & Family Gold Pass for a maximum period of four (4) weeks during the term of the membership. Suspensions must be taken in a minimum of two (2) week blocks. Retrospective suspensions are not permitted. You can apply for a suspension by submitting a completed URAC Membership & Gold Pass Suspension Form one (1) day before the proposed suspension period begins.
29. Suspensions on Family Gold Passes will relate to the "Family". Suspensions cannot be made for individual members on the membership.
30. Any visitors using the facilities with a Family Gold Pass Member will be charged to use the facilities at the appropriate rate.
31. The "Staff Auto Deduction" facility for Family Gold Passes is available only to University of Wollongong, ITC and Unicentre Staff.